

Quality Policy NP-01E

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Nematech Ltd. offers its Clients affordable, timely and error free products. To achieve our goals, we operate ISO 9001 and IATF 16949 certified quality management systems and provide the appropriate infrastructure and operational conditions.

The principles of quality policy are as follows:

- 1. Maintaining our customers is the most important thing we achieve by knowing their satisfaction and meeting their expectations to the highest possible level.
- 2. Each of our employees is personally responsible for the quality of the product they produce.
- 3. Satisfaction of our employees is especially important for us, which is regularly examined.
- 4. Our employees receive quality and professional training to carry out their tasks as efficiently as possible. For this purpose, we provide both general and process-specific training.
- 5. We consider it important to have a mutually beneficial working relationship with our suppliers, continuously motivate them and help them to meet the requirements of our customers to the highest possible level, to deliver proven and high quality deliveries.
- 6. The continuous development and operation of our quality and environmental management systems (ISO 9001, IATF 16949, ISO 14001) is essential for the life of our Company. In their operation we strive to avoid or minimize the risks involved.
- 7. A primary objective of our organization is the prevention of defects and the continuous minimization of non-conformities across all processes.
- 8. Problems that occur should always be resolved at source and remedial and preventive measures should be taken to prevent them from recurring. Problem solving should be done in teamwork with the involvement of our employees.
- 9. Continuous improvement is of key importance in all areas of our company, and we encourage our employees to share their suggestions directly with their supervisors or through designated channels.
- 10. We are committed to protecting clean and orderly working conditions (5S, Lean) and our environmental values.
- 11. Our company is committed to sustainable operations, considering the impacts of climate change and striving to minimize the environmental effects of our activities.

By this Quality Policy Statement, the Company's management commits itself to the full compliance of all our employees with our Quality Policy, in order to meet our objectives and to ensure that the quality of our products meets our Customers' requirements.

Every employee of our company has to meet the high quality requirements from the time of the order to the completion of the order, from the receipt of the raw material to the dispatch of the goods, from the production to the electronic data processing.

Budapest, 24.09.2025

Sebastian Mathes Managing Director